

## Episode 2: Warehouse Shipping Orders & Advice - Q&A

### QUESTIONS AND ANSWERS

<p><b>Can the Warehouse Shipping Advice (945) update my ship method in the Microsoft Dynamics Great Plains (GP) business system?</b></p> <p><b>If I use a "best way" ship method within the Warehouse Shipping Order (940) and I want to confirm what ship method was used by the Trading Partner (which they will send in the 945), can this update be made with the 945?</b></p>	<p>Yes.</p> <p>Basically, that is the point of exporting the 945 to your Enterprise Resource Planning (ERP)/business system. When you export the 945, it is to update the information in your ERP so you can bring back the Advance Shipping Notice (ASN/856). It can be mapped.</p>
<p><b>How does this affect labels? Do we still generate them in Transaction Manager?</b></p> <p><b>If I have an item cross-reference set up, does my Item Number, which would be on the 940/945, get converted back to the customer Item Number on the Invoice (810) and 856?</b></p>	<p>Yes, labels are still generated in Transaction Manager. It would be after you create your 856 that you would create the labels in Transaction Manager. That said, some warehouses will create labels for you (from the 940 that you sent to the warehouse) and include the UCC-128 #/all of the label information on the 945 and send it to you, so that whenever you create the 856, the label numbers match what is on the 856.</p> <p>If you are going to have the warehouse create the labels for you, they would send you the information that is on the labels at that point; then you would not have to create them in Transaction Manager.</p> <p>A benefit of the warehouse creating the labels is that they are sending you the information, and if you are creating the labels for the warehouse, you will have to send the labels to the warehouse as well, so they can print them out and attach them to the box.</p> <p>Your Item Number can be converted back to the customer Item Number on the 810 and 856; that is where the item Setup table comes into play. If you are using a certain Item number between you and the warehouse but the number between you and Target is different, that is where your Item table comes into play. You will want to ensure your Item Catalog for the associated Trading Partner is set exactly how it needs to be with your Primary item and with your Item Number in your system. They will check against each other and then place the information into your 856, so you could have a totally different number going to the warehouse and then a totally different number going to your partner.</p>
<p><b>Is there any information contained in the 856 file that the Price Authorization</b></p>	<p>No, they pretty much match.</p>

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<p><b>Acknowledgement/Status (845) file does not include, and vice-versa?</b></p>	<p>The 945 has different EDI segments; however, those EDI segments match with the 856's EDI segments. So, the 945 will have all of the same information as the 856 (for example, Tracking Number, any type of Bill of Lading [BOL] numbers, and more), and anything that is on the 945 matches with the 856.</p> <p>If the warehouse does NOT send the information but it will NOT show on the 856 (though generally, if the information is there, the segments will match with the 856).</p>
<p><b>Can we use the 845 to generate an 810?</b></p>	<p>Although we have NOT really seen this done, it may be possible.</p> <p>This would probably need to occur if you were trying to create an Invoice from the 945. In that case, you would likely need some special mapping to be performed.</p> <p>If you are sending information to your ERP, your ERP should be able to take that information to obtain the correct Invoice for whenever you are bringing it in. As far as a Turnaround, TrueCommerce staff have NOT really seen anything like that occur. We do not think there would be much benefit because your cost is not on the 945; you would have to enter a lot of that information. Pricing will not be on the 945 for you to get that data on to an Invoice.</p>
<p><b>Is mapping for 940/945 capable of communicating tare/container breakdowns?</b></p>	<p>Yes.</p> <p>This is dependent, however, on your warehouse and what you have set up with it. If you are required to have things done in tares/pallets, your warehouse with which you have your contract would communicate about that ahead of time/how that would be set up. If needed, that can be accomplished.</p>
<p><b>What is the difference between an 856 and 945? Don't they both do similar things?</b></p>	<p>Yes, they do similar things. The difference is, the 856 is going to your Trading Partner. A 945 would NOT go to your partner.</p> <p>The 945 is coming from the Warehouse. The warehouse is not going to send that, for example, to Target. They are going to send it to you. You then take the data on the 945, enter it on the ASN, and send that to Target. So, there is kind of a "middle man" there, but the 945 will remain between you and the warehouse.</p>
<p><b>Who sets up the 945: the user/customer or the user's/customer's Trading Partner?</b></p>	<p>The warehouse sets up the 945.</p> <p>When there is mapping for the 945, the warehouse will send it to TrueCommerce, then TrueCommerce maps the information based off of what they warehouse has said and</p>

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	maps the Turnaround from the 945 to the 856 to ensure all of the information matches and reaches that document.
<b>Can the warehouse also send the 856 on my behalf?</b>	<p>Yes, TrueCommerce has seen this done.</p> <p>There are some warehouses that will do that, and there is probably a contract involved regarding how sending the 856 is set up. This means communicating to your warehouse regarding a decision on how everything is going to be accomplished.</p>
<p><b>We send two 940s to the warehouse: a 940 from the Sales Order and an executable 940 from the delivery document, for example. When we receive the 945, we see a lot of errors because the delivery number is missing.</b></p> <p><b>Is there a simple solution to this issue?</b></p>	<p>The 945 itself would NOT be capable of having an error coming in. It would have to be when the 856 is created from the 945. If you are not receiving the Delivery # on the 945, you need to ask the warehouse to send it.</p> <p>Since this is an incoming document, TrueCommerce only has control over ensuring how things are mapped and whether you receive the information. If the warehouse is NOT sending the information and you are not receiving it, there is no way to get the info into the 856.</p> <p>Now, if the warehouse is sending it but it is NOT making it to the 846, that would be something that is either sending to be mapped by Integrations or a regular Mapping team (if you are performing a Turnaround would need to map that onto the document). In the first place, the warehouse has to be sending that information for you to receive it and get it on your outgoing 856.</p>
<b>Can all item descriptions, like Vendor Item Number and Customer Item Number, be imported to the 940?</b>	<p>Yes.</p> <p>There are going to be different fields on the 940 and it might have Vendor Number and Buyer Item Number, things like that, but both numbers can be on it.</p>
<p><b>How does the TrueCommerce system identify that the 940 has been processed?</b></p> <p><b>Does this send information back to the ERP record that it has been processed?</b></p>	<p>The 940 is an outgoing document at that point, which means you are going to find that in your Sent folder with an acknowledgement date and time so you will know it has been acknowledged.</p> <p>Because the 945 is an incoming document, when you process through it (whether you export it, etc.), just like a PO, it is going to go to your Received folder and that is where it will stay.</p>
<b>In this scenario, would the Third Party Logistics (3PL) usually be able to ship the physical goods directly to Target instead of to my shipping department?</b>	<p>Yes, you can actually do that one of two ways.</p> <p>A lot of times the warehouse will go ahead and ship the order to Target's warehouse, for example. They will ship it for you so that literally that warehouse is YOUR warehouse.</p>

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	They can send it to your Shipment department if you want and then you would ship it off; it's up to you. But yes, the 3PL can send it from the warehouse directly to Target.
<b>How does the 945 work if we schedule the delivery for the warehouse?</b>	The 945 would still be the same. If you are giving the warehouse scheduled information on the 940 to let them know, when they send you the 945 they would then update the information from the 940 that they received and on the scheduled date and time that the shipment is going to go out. That would just be a matter of you sending them the information so they know when the scheduled shipping and delivery is to be.
<b>If we are the Seller and the Shipper, will we have to use the 940?</b>	No. If you are doing everything yourself, the 940 is NOT necessary. The 940 and 945 are used solely between a seller and a warehouse.
<b>How should the item translation happen between the Seller and the Warehouse?</b> <b>Should it be same as the Buyer and the Seller?</b>	Most of the time it is the same because you are going to have to give your item information to the warehouse anyway and then the warehouse has to have your product as well. You are handing it off to the warehouse and Target, for example, so the information is going to be the same, regardless of whether it is the warehouse or the Trading Partner.

### MISCELLANEOUS QUESTIONS

<b>We just went live with TrueCommerce.</b> <b>Where should I start to get the appropriate training?</b>	If your project remains open with your dedicated TrueCommerce Implementation representative, they should be able to provide you with follow-up training, whether it be with themselves or the Implementation Support team. Contact TrueCommerce Implementations about anything for which you feel you need more training. Otherwise, you can find Guided Tutorials via Foundry Help or trainings on <a href="#">TrueCommerce University</a> .
<b>Will there be more webinars soon?</b>	You can keep on the lookout for any upcoming (or past/recorded webinars) by searching the <b>Help Articles</b> under the question mark icon in the top right of the screen when you are logged into Foundry. Meanwhile, following are the Winter, Fall and Summer Webinar Series articles, which include links to register for upcoming webinars or past/recorded and upcoming webinars: <ul style="list-style-type: none"> <li>• <a href="#">TrueCommerce Webinar Series: Winter 2023</a></li> <li>• <a href="#">TrueCommerce Webinar Series: Fall 2022</a></li> <li>• <a href="#">TrueCommerce Webinar Series: Summer 2022</a></li> </ul>

