

## Episode 4: Reports Functionality/Inventory (846) - Q&A

### QUESTIONS AND ANSWERS

<p><b>We import a Comma-Separated Values (CSV) file into the Outbox, and it is "translated" into an 846.</b></p> <p><b>Is this a good way to do it?</b></p>	<p>100%, a really good way to do it.</p> <p>This is an integrated method. Many customers with different ERPs utilize this process where they create the CSV. You are NOT bound to use the Item Catalog within Transaction Manager. You can generate a CSV that has all of the items that you want to send to your Trading Partner on the 846. You have a lot more control over what you are sending a trading partner with that.</p> <p>That process can be automated. If you are NOT fully automated for that now you can reach out to your Implementation Specialist or <a href="#">TrueCommerce Support</a>, depending on where you are with your newness to Transaction Manager.</p>
<p><b>We use NetSuite and are wondering if we can set the integration to 'pull from' specific Inventory locations instead of ALL inventory based off the business system's (ERP's) item number?</b></p>	<p>Yes.</p> <p>You can choose by location in NetSuite. It may be set up as such by default.</p>
<p><b>If you want to allocate 50% of the total inventory for Amazon and 50% for another customer, can TrueCommerce do the math?</b></p>	<p>Definitely.</p> <p>TrueCommerce can use different logic statements in the data mapping to accomplish calculations.</p>
<p><b>In our experience it is simple to update the header info in an 846. The more cumbersome task is to update the on-hand quantity and available dates for each and every item.</b></p> <p><b>Would it be possible to build a partial automation where we would use a CSV or Excel spreadsheet with the items and the quantities, and then be able to browse to and import that sheet (Thus, populating the item information and we would then manually update the rest of the information)?</b></p>	<p>Yes.</p> <p>If you are manually doing this now and it is something you can generate in an Excel spreadsheet, in CSV, you can go that route.</p> <p>As long as it includes the part number, the available quantity, and the date, TrueCommerce can pull that in. You can just update the Header information.</p>
	<p>Both.</p>

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	<p>If you are using a CSV file for the Inventory Report or a NetSuite Saved Search, or if you have customization within your ERP to report different quantities, you can either change them yourself depending on your integration method, or TrueCommerce can add business logic to your integration.</p> <p>Reach out to <a href="#">TrueCommerce Support</a> or Implementation Specialist if you would like to do this.</p>
<p><b>What did he mean when he said NetSuite bypasses the integration into Transaction Manager?</b></p>	<p>It can bypass the Item Catalog.</p> <p>The Save Search within NetSuite basically does the same thing because you are able to return whatever items you would like with that Saved Search within NetSuite.</p> <p>In Transaction Manager, TrueCommerce can have it ignore the Item Catalog and only pull in the items that are being returned on the NetSuite Saved Search. That way, you only have to maintain your Saved Search in NetSuite and you do NOT have to maintain the Item Catalog as well.</p>
	<p>Yes.</p> <p>There is a Transaction Manager User Guide available. You can access it via the primary navigation menu in TrueCommerce Foundry by selecting <b>Account Management   Download</b>.</p>
<p><b>Is there a way to work the 846 with an ERP in unfinished goods versus finished SKU goods from the customer?</b></p>	<p>It really depends on the type of integration and the ERP.</p> <p>This may be a customization where TrueCommerce may need to tweak the query to pull in those unfinished goods.</p>
<p><b>Can the Item trading partner cross-reference be accessed from the ERP system (Microsoft 365 Business Central) instead from True Commerce?</b></p>	<p>TrueCommerce recommends that you reach out to its <a href="#">Support team</a> for more information on this.</p>
<p><b>What do you do when a Channel Partner does NOT use the same SKUs as the ERP?</b></p>	<p>You can view the explanation and demonstration of this at the 27:30 minute mark of the recorded webinar, located <a href="#">here</a>.</p>
<p><b>When a Trading Partner wants to receive data in, for example, X12 format, I would send them in a CSV and True commerce converts into X12, correct?</b></p>	<p>That is correct.</p>

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<p><b>Can I use this to compare my ERP inventory with the EDI 846 from an external warehouse to show the differences?</b></p>	<p>This would probably NOT be the best tool to compare data like that.</p> <p>Basically, the 846's purpose would be to report the Inventory levels from your external warehouse via EDI transaction. It is called a report but it is more of a transaction that you are sending.</p>
<p><b>If an item with Amazon was loaded as ABC and is known as Item 123 in your ERP, how does automation handle mismatches in item code?</b></p>	<p>That is what TrueCommerce would use the Item Catalog for. If the trading partner sends Part No. ABC and your part number is 123, we would use this to translate it. If it is truly a mismatch (in other words, the partner sent the wrong item), TrueCommerce would NOT want to define that; we would want to leave that blank to leave it off.</p> <p>If your partner is sending the wrong part number, you will need to contact them directly. Either translate it or leave it off the list if you do NOT want to report it.</p>
<p><b>We just went live with TrueCommerce. Where should I start to get the appropriate training?</b></p>	<p>If your project remains open with your dedicated TrueCommerce Implementation representative, they should be able to provide you with follow-up training, whether it be with themselves or the Implementation Support team. Contact TrueCommerce Implementations about anything for which you feel you need more training.</p> <p>Otherwise, you can find Guided Tutorials via Foundry Help or trainings on <a href="#">TrueCommerce University</a>.</p>
<p><b>Will there be more webinars soon?</b></p>	<p>You can keep on the lookout for any upcoming (or past/recorded webinars) by searching the <b>Help Articles</b> under the question mark icon in the top right of the screen when you are logged into Foundry. Meanwhile, following are the Summer, Fall, Winter, and Spring Webinar Series articles, which include links to register for upcoming webinars or past/recorded and upcoming webinars:</p> <ul style="list-style-type: none"> <li>• <a href="#">TrueCommerce Webinar Series: Spring 2023</a></li> <li>• <a href="#">TrueCommerce Webinar Series: Winter 2023</a></li> <li>• <a href="#">TrueCommerce Webinar Series: Fall 2022</a></li> <li>• <a href="#">TrueCommerce Webinar Series: Summer 2022</a></li> </ul>