

## Episode 5: Raw EDI Data, Part 3 - EDIFACT (Q&A)

### QUESTIONS AND ANSWERS

<p><b>Can multiple transactions appear within a single UNH/UNT? Or do you need a UNH/UNT for each transaction?</b></p>	<p>You need one for each transaction.</p>
<p><b>Does True Commerce use only EDIFACT, X12 or any other formats?</b></p>	<p>EDIFACT and Tradacoms are used in the UK for EDI messages. X12 messages are becoming more prominent in the UK as well.</p>
<p><b>Where do we go within TrueCommerce Foundry to view Raw EDI data?</b></p>	<p>Within Foundry, select <b>Transaction Manager</b> from the primary navigation menu. Click on a transaction within the Inbox, for example, then select <b>View   Raw EDI</b> from the drop-down from the action bar.</p> <p>Additionally, if you double-click on a transaction to open its Transaction Details page, you can then select the <b>EDI</b> tab to view the categorized EDI details.</p>
<p><b>How does one know which EDIFACT Directory is in use?</b></p> <p><b>Referencing the TRUUGO website, how do you make that determination?</b></p> <p><b>Is that in the header transaction?</b></p>	<p>TRUUGO has many directories for all of the different message types. The directory would be contained within the message itself; for example, there would be a D968 text within the header so it would be within the UNH segments. They would indicate which directory needs to be checked (D.968).</p> <p>TRUUGO have a free online directory that contains the full breakdown of each EDIFACT format and message type.</p> <p>For more information, click <a href="#">here</a>.</p>
<p><b>Does the data in TrueCommerce show only one UNH per entry?</b></p>	<p>For each separate message or order there will be a UNH (header) for one PO, then it would end with a UNT (trailer), and then a new PO would start with a new UNH statement.</p>
<p><b>Is the Tradacoms standard the same as EDIFACT but primarily for the UK?</b></p>	<p>No, they are completely different.</p> <p>The EDIFACT format is more similar to the X12 (which is used primarily in the U.S.) message than a Tradacoms message.</p>
<p><b>Would the BGM, 220 code, and 9 code be indicated in EDI documentation?</b></p> <p><b>In other words, would those details need to be found within the EDI documentation to read or code correctly?</b></p>	<p>Yes.</p> <p>These are integral data elements indicating that it is an original order (in this case, the 220 code), so they would be mandatory fields.</p>
<p><b>Can interpretation of PO4 segment differ between retailers?</b></p>	<p>This is in reference to an X12 segment, not EDIFACT.</p>

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(For example, PO4 2\*2 could be 2 inners of 2, and it could also mean master of 2 and inner of 2)

### MISCELLANEOUS

**We just went live with TrueCommerce. Where should I start to get the appropriate training?**

If your project remains open with your dedicated TrueCommerce Implementation representative, they should be able to provide you with follow-up training, whether it be with themselves or the Implementation Support team. Contact TrueCommerce Implementations about anything for which you feel you need more training.

Otherwise, you can find Guided Tutorials via Foundry Help or trainings on [TrueCommerce University](#).

**Will there be more webinars soon?**

You can keep on the lookout for any upcoming (or past/recorded webinars) by searching the **Help Articles** under the question mark icon in the top right of the screen when you are logged into Foundry. Meanwhile, following are the Summer, Fall, Winter, and Spring Webinar Series articles, which include links to register for upcoming webinars or past/recorded and upcoming webinars:

- [TrueCommerce Webinar Series: Spring 2023](#)
- [TrueCommerce Webinar Series: Winter 2023](#)
- [TrueCommerce Webinar Series: Fall 2022](#)
- [TrueCommerce Webinar Series: Summer 2022](#)