

Episode 2: Transaction Manager Raw EDI Data (X12) Q&A

QUESTIONS AND ANSWERS

<p>I would like some clarity on the role of my current EDI team once we migrate.</p> <p>Can you talk about the role of the user in regards to posting files when using TrueCommerce?</p>	<p>Your TrueCommerce Implementation Specialist can walk you through how to use Foundry and the division of labor within your team would have to be determined at that point. If Scheduler is part of your TrueCommerce package, you can use it for many functions, so actions will be determined by your business needs.</p>
<p>What would be the main reason that you would want to view Raw EDI data versus the more typical Purchase Order (PO) and Advanced Ship Notice (ASN), among other EDI documents?</p>	<p>If you have a Trading Partner that is providing you with feedback and they are using the element names (for example, if they want you to send something different in BEG01), it could help you pinpoint where that data is. Or if the Trading Partner references the Raw EDI data element name, it can help you connect the dots to where that specific field is located in Transaction Manager</p>
<p>Is there a way to make the data more user-friendly, perhaps in a vertical list?</p>	<p>Not in the Account Management Transactions Actions View In Data or View Out Data, but for viewing purposes only you can see the raw EDI data in a vertical format under Transaction Manager Transactions Sent View Raw EDI.</p> <p>IMPORANT: The Transaction Manager Transactions Sent View Raw EDI view of the data will be without some of the elements (tilde, etc.); therefore, you would NOT send the data from View Raw EDI to the Trading Partner.</p>
<p>Can you open a transaction in the Transaction Manager Transactions Sent box grid and then select Actions View Raw EDI data?</p>	<p>Yes, but the data you would send to the Trading Partner would be via Account Management Transactions Actions View In Data or View Out Data, as demonstrated in the webinar.</p> <p>IMPORTANT: You would NOT send the Transaction Manager Transactions Sent Actions View Raw EDI to the Trading Partner.</p>
<p>Can you view Raw EDI data where it separates the segments by line instead of one long line of solid text?</p> <p>We have orders than can have 75+ items.</p> <p>What does SA mean?</p>	<p>While you can view the Raw EDI data in separated line segments via Transaction Manager Transactions Sent Actions View Raw EDI, you would NOT send the Actions View Raw EDI data to the Trading Partner.</p> <p>The data you would send to the Trading Partner would be via Account Management Transactions Actions View In Data or View Out Data, as shown in the webinar.</p>
<p>What is the difference between View In and View Out and when should I use them?</p>	<p>For an Incoming transaction, your <i>In Data</i> will be what is directly sent from the Trading Partner, and your <i>Out Data</i> would be any kind of modifications that TrueCommerce makes to the transaction; for example, if you have any sort of calculations that TrueCommerce is performing for you</p>

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	<p>within Transaction Manager (a total transaction), that will be in the <i>Out Data</i> for an incoming transaction. Then it is just reversed for the outgoing.</p> <p>For an Outgoing transaction, your raw EDI will have some internal TrueCommerce elements to it. It could have some fields where TrueCommerce is performing calculations for it. The <i>Out Data</i> for an outgoing transaction is going to be the actual data that was sent to your Trading Partner.</p>
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<p>Can multiple GS Segments be sent within 1 ISA?</p>	<p>No, the GS is only repeated once for every EDI transaction.</p>
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MISCELLANEOUS (NOT NECESSARILY RELATED TO WEBINAR TOPIC)

<p>We just went live with TrueCommerce. Where should I start to get the appropriate training?</p>	<p>If your project remains open with your dedicated TrueCommerce Implementation representative, they should be able to provide you with follow-up training, whether it be with themselves or the Implementation Support team. Contact TrueCommerce Implementations about anything for which you feel you need more training.</p> <p>Otherwise, you can find Guided Tutorials via Foundry Help or trainings on TrueCommerce University.</p>
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<p>Will there be more webinars soon?</p>	<p>You can keep on the lookout for any upcoming (or past/recorded webinars) by searching the Help Articles under the question mark icon in the top right of the screen when you are logged into Foundry. Meanwhile, following are the Winter, Fall and Summer Webinar Series articles, which include links to register for upcoming webinars or past/recorded and upcoming webinars:</p> <ul style="list-style-type: none"> • TrueCommerce Webinar Series: Winter 2023 • TrueCommerce Webinar Series: Fall 2022 • TrueCommerce Webinar Series: Summer 2022
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