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Episode 4: Transaction Manager ASNs, Pt. 2 - Q&A

QUESTIONS AND ANSWERS	
How do I consolidate multiple transactions into a single ASN?	You will need to select a specific option within your Trading Partner. Navigate to **Transaction Manager > Trading Partner** within your primary navigation menu. On the Trading Partner page, select your specific trading partner under the ID that you are using (For example, if you are using the "Bed Bath & Beyond ID "XYZ"). From the action bar for your trading partner, select **Labels > UCC-128**, then click the box to Enable **Consolidate Transactions**, then click **Save**. From there, multiple POs will be consolidated into one ASN.
Does the consolidation permit you to consolidate by PO by Store by Bill of Lading (BOL)?	No, it does not.
How do I get the correct number of containers from an ASN to be imported automatically? I only seem to get the correct amount of containers when I do a manual turnaround for the ASN.	If you are using Transaction Manager – Production, contact TrueCommerce Support Services. If you are still in Transaction Manager - Testing (the testing phase), contact your TrueCommerce Implementation Specialist. **NOTE**: If you are unsure of your contacts at TrueCommerce, click **Account Management** in the primary navigation menu within Foundry.
Can we submit Credit Memo transactions to our trading partners?	If you have outbound Credit Memos, the turnaround process should act like the ASN turnaround process. Pretty much any document you have set to move outbound can be created off of that.
How do I get an order received by EDI into an ASN?	You can create an ASN either via the manual turnaround in Foundry or by generating it in your Business System Plug-in (BSP) and importing.
If Consolidate Transactions is Enabled, is it always consolidated if you select multiple POs?	Yes, it should consolidate in that case. If you do not want them to be consolidated, you will need to individually send them out, or you can uncheck the Consolidate Transactions box on your specific trading partner page (see second question from the top of document).
Can two existing ASNs be combined into one ASN?	Yes, using the **Consolidated ASN** feature within the Label Setup section of your Trading Partner in Foundry.
How do I correct an ASN and resend it?	Double-click the document from within the Transactions page to open its Transaction Details. Go to the field you are looking for under the appropriate tab and complete the information that is needed; for example, Bill of Lading #

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	under the Shipping tab. Make sure to **Save** or **Save and Close** to make the update.
Can you template anything when creating these types of ASNs?	Absolutely! You have to know which specific document you are going to be using. Once you know that, navigate to the Trading Partner under the specific ID on the Trading Partners page. Next, select **Preferences > Transactions**. From within Transactions, note the grayed-out template section, select the standard you have been using, then click **Template**. Within Template, you can complete any of the fields available with information that will be templated. **NOTE**: You will only want to do this for information that will consistently remain the same; for example, you do not want to make your PO number templated if it is going to be changing. It is very common to use Unit of Measure (UoM) if you are always using "Cases" or "Each"), SCAT code, Addresses (if Ship from data is not going to change), just be sure to Save. You can also click any field within your template and designate it as Required. Keep in mind the document will still send (since making a field required is more of a visual queue for whoever is entering the data to know that a specific field needs to be completed).
Can we turn off TC label solutions	Yes, if you do not want to use the label, all you need to do is navigate to your Transaction's **Main** tab on its Transaction Details page, then click the drop-down for the **TrueCommerce Label Solution** (Yes/No option) and select whether you want to use that.
Is it possible to edit information on our UCC-128 label? We ship a single PO and the label will list it as multiple POs	From within the document, you can change how your label will come out. You can change what the actual UCC-128 number is by navigating to the **Consolidated** feature within the Label Setup section of your trading partner in Foundry. You can change your company number, you can choose NOT to use your UCC-128 if the system creates them forward, or you can do them sometimes or if it is blank.
Can you see a raw output file of a consolidated ASN for more than one PO?	To view it Raw ASN (EDI) data, navigate to **Transactions** from the primary navigation menu, click your specific transaction, then select **View > Raw Data** from the action bar. You can see raw data like the order number, pack level, separate order, second pack level, and other information, for example.

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Is there a way to interpret Raw data?	A previous webinar topic was Raw EDI. Click here to view the recording.
Will the Ship from/to Address automatically fill or is a manual process required?	If you are performing turnaround, the system should pull what is on the order that was sent. You can also manually enter any information. For example, for Ship from, you can choose to create it by double-clicking on your ASN on the **Transactions** page, then select **Tools > Address List** from the action bar. You should see any addresses that are pulled in there. If there are any that are not, you can enter them manually. You can also, likewise, do the same from the **Tools > Ship From List**. This will control where documents are shipping from and you can set those to defaults, if desired.
Is the structure/hierarchy of the shipment based on item catalog settings somewhere or do you manually have to use the copy and paste special feature to get the correct number of packs and pallets?	Transaction Manager has an Item Catalog section (**Tools > Item List** from the action bar when in **Transaction Details**) that contains all of the item information. If you have an Excel list of all of your items, you can go ahead and import them into your item list and they should populate there.
More related to the last ASN training than this one, but if a customer only requires an ASN in SOTI format and one shipping label per pallet, not on the individual cases, why does it generate a pallet label and case label when printing labels from Transaction Manager? Is there a way to only generate pallet labels?	Even though the partner is only requiring the SOTI format and just one shipping label per pallet, there are still some customers that require both; therefore, we set it for the most broad application.
What is the 'Use TrueCommerce Label' solution?	It is a separate purchase that you would have to opt into. Essentially, TrueCommerce would print the labels for you. You could go in and print a label and it would either print a PDF or a standard label that you could use to affix to your box. TrueCommerce offers the labeling function for anybody.
MISCELLANOUS (NOT NECESSARILY RELATED TO WEBINAR TOPIC)	
We just went live with TrueCommerce. Where should I start to get the appropriate training?	If your project remains open with your dedicated TrueCommerce Implementation representative, they should be able to provide you with follow-up training, whether it be with themselves or the Implementation Support team.

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	Contact TrueCommerce Implementations about anything for which you feel you need more training. Otherwise, you can find Guided Tutorials via Foundry Help or trainings on [TrueCommerce University](#).
Will there be more webinars soon?	You can keep on the lookout for any upcoming (or past/recorded webinars) by searching the **Help Articles** under the question mark icon in the top right of the screen when you are logged into Foundry. Meanwhile, following are the Winter, Fall and Summer Webinar Series articles, which include links to register for upcoming webinars or past/recorded and upcoming webinars: • [TrueCommerce Webinar Series: Winter 2023](#) • [TrueCommerce Webinar Series: Fall 2022](#) • [TrueCommerce Webinar Series: Summer 2022](#)